

Terms and Conditions of participation for Swish and Style events

1. Swish and Style events

1.1. Swish and Style are community events that North London Waste Authority (NLWA) has commissioned OLGA Agency LLP to deliver that promote reuse, repair and upcycling of clothing and non-clothing textiles through clothes swaps (swishing), repair services and upcycling workshops. The aim of the Swish and Style events is to encourage reuse, repair and upcycling of clothing and non-clothing textile items, help reserving valuable resources and divert reusable items from disposal.

2. Who can attend the Swish and Style events

2.1. Anyone living, working or studying in one of the seven north London boroughs of Barnet, Camden, Enfield, Hackney, Haringey, Islington and Waltham Forest can attend Swish and Style events.

2.2. Swish and Style events are free and residents are not to make any payment to NLWA or OLGA Agency LLP and their sub-contractors for swishing or repairing their clothes.

2.3. Swish and Style events are only open to people living, working or studying in one of the seven north London boroughs of Barnet, Camden, Enfield, Hackney, Haringey, Islington and Waltham Forest and residents may be requested to show proof of address on the day.

2.4. NLWA welcomes families and people with children. However, parents and carers will be directly responsible for their children. NLWA expects that parents and carers supervise their children at all times.

2.5. Repairs can be requested by any resident aged 18 years old and over.

3. How residents can register to attend a Swish and Style event

3.1. Registering in advance through Facebook and Eventbrite is preferred to help manage numbers. On-site registration is also available. However, the events operate a 'first-come, first-served' registration policy, you may need to queue up on arrival.

3.2. Upon registration attendees may be asked to confirm in which north London borough they live, work or study. Registration closes 30 minutes before the end of each event.

3.3. Attendees will need to read and agree with the Swish and Style's Terms and Conditions of Participation. By registering to attend a Swish and Style event, the attendee is deemed to have accepted and agreed to be bound by these terms and conditions.

3.4. As you wait for the event to be set up, you may want to participate in the workshop. Once the arrangements are ready, then you can start to browse through the available items.

3.5. Registration will be closed 30 minutes before each event finishes.

4. What items can be accepted at Swish and style events

4.1. Items that can be accepted include the following:

- Clean and wearable women's, men's, children's and baby clothes
- Clean and un-damaged shoes and accessories like hats, scarves and gloves
- Non-clothing textiles such as curtains, tea towels, tablecloths and cloth napkins

4.2. Please don't bring any of the following:

- Damaged clothes, with holes or stains
- Jewellery
- Underwear, bath towels, bedding (unless unworn/unused in original sealed packaging)
- Swimwear
- Stockings, tights and leggings

We have the right to turn away any item. For reference, have a look at the pictures below and make sure to avoid any damaged, stained, worn-out or broken items.

Broken zip



Holes, cuts, tears



Collar stain on shirt



Armpit stains



Damaged, dirty or worn-out shoes/soles



Damaged sequins, beads or bobbles



5. How Swish and Style events work

5.1. Once you have registered at the entrance and dropped off your clothes or non-clothing textile items (up to 15) you can start browsing through the available items and find something 'new-to-you'.

5.2. You will receive tokens for accepted clothing or non-clothing items. Each token can be exchanged for one clothing or non-clothing item. Note some items may not equate to one token but multiple will, e.g. three scarves may equal one token. Exchange value is at the discretion of OLGA Agency's event staff.

5.3. If you do not find any clothing or non-clothing item that you like or need, you will be able to use your tokens at any of the Swish and Style events being held in north London from December to March 2020.

5.4. Each event will have one workshop, where you can either learn how to perform simple fixes onto your clothes or participate in a practical craft workshop, such as upcycling, dyeing or screen printing, where you can transform your clothes.

6. About the workshops

6.1. Each event will have ONE workshop, although the nature of the workshops will vary by event.

6.2 Workshop spaces are limited and participants will be accommodated on a first-come-first-served basis.

6.3 Workshops may be subject to change from those advertised.

6.4 When present, Fast Fashion Therapy will only be able to advise on minor adjustments to your clothes due to demand and time limitations. However, feel free to bring clothes from home that require any need minor adjustments if you would like to discuss them.

6.5 Any changes that you make to your clothes during workshops will be at your own discretion and the organisers will not be liable for any perceived damage.

7. Health & Safety and Equal Opportunities

7.1. NLWA is committed to the safe running of the Swish and Style events for both staff and visitors and is also committed to creating a safe environment for all. Attendees must be considerate to others. In case of disturbance, they will be asked to leave the venue.

7.2. NLWA and OLGA Agency LLP reserve the right to ask attendees to leave the premises in the event that their actions towards NLWA and OLGA Agency staff, the repair specialists or other attendees, is determined by NLWA and OLGA Agency LLP to amount to one of the following:

- public disturbance;
- intimidation or harassment;
- aggressive and threatening behaviour;
- violence; or
- deliberate damage and misuse of the venue.

7.3. NLWA is committed to equal opportunities and Swish and Style events fully comply with the Equality Act 2010. All venues are accessible to wheelchair users and all visitors and staff are treated equally, regardless of age, disability, gender reassignment, marriage or civil partnership, pregnancy or maternity, race, religion or belief, sex, or sexual orientation.

8. Data Protection

8.1. NLWA and OLGA Agency LLP will only use attendees' name and contact information for the purposes of running the Swish and Style event.

8.2. NLWA will retain personal details in line with our personal data retention policy available here: <http://nlwa.gov.uk/media/2448/personal-data-retention-policy-2018-v12-issued-04-05-18.pdf>. For more information about NLWA's approach to personal data protection residents can see our Privacy Notice available here: <http://nlwa.gov.uk/data-protection/>

8.3. When registering to attend an NLWA Swish and Style event attendees will be asked whether they agree to give their consent for us to retain their personal details for the purposes set out above. Attendees will also be asked if they wish NLWA to retain their personal details after the event so that they may be contacted about other events in north London in the future too. Agreement to the second of the above is not a requirement of attendance.

9. Liability

9.1. NLWA shall not be liable for any loss or damage to an item or any property of an attendee caused directly or indirectly from the act or omission of NLWA or any of the repair specialist. To the extent permitted by applicable law, NLWA shall not be liable under or in connection with these terms and conditions, the Swish and Style event or any item or property brought by an attendee for any indirect, special or consequential cost, expense, loss or damage suffered by an attendee at a Swish and Style event even if such cost, expense, loss or damage was reasonably foreseeable or might reasonably have been contemplated by the attendee and/or

the repair specialist and whether arising from breach of contract, tort, negligence, breach of statutory duty or otherwise.

92. NLWA is not excluding any liability where it is not lawful to do so. This includes liability for death or personal injury caused by the negligence of NLWA or the negligence of NLWA employees or sub-contractors (including the repair specialists) or agents; for fraud or fraudulent misrepresentation.

93. The Swish and Style events are only for attendance by individuals (natural persons) that are resident, study or work in one of the constituent boroughs of NLWA and the eligible items must be for only domestic and private use of the resident. If the item is used for any commercial, business or re-sale purpose NLWA and the repair specialist will have no liability to the resident or any third party for any loss of profit, loss of business, business interruption, or loss of business opportunity.

10. Cancellation or Suspension

10.1. NLWA will use its reasonable endeavours to run the Swish and Style event as advised or advertised to residents. NLWA is however not responsible for factors or events outside its control. In the event of unforeseen circumstances beyond NLWA's reasonable control, NLWA reserves the right to cancel, terminate, modify or suspend a Swish and Style event or these terms and conditions, either in whole or in part, with or without notice.

10.2. NLWA reserves the right to suspend a Swish and Style event before or after the start of a Swish and Style session. Where NLWA exercises this right, all attendees will be advised and all attendees agree to vacate the venue immediately.

11. Other Important Terms

11.1. These terms and conditions are between the resident that completes the registration form and NLWA. No third party shall have any right to enforce any of its terms.

11.2. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

11.3. These terms and conditions are governed by English law and you can bring legal proceedings in respect of the services in the English courts.

11.4. NLWA is a public body providing this service in accordance with our statutory powers. Any complaints on the events should be submitted using our complaints handling procedure available on our website <http://nlwa.gov.uk/contact/making-a-complaint/>. Appeal procedures are specified in the procedure.